

# Strap Culture

Company : R and B Hong Kong Limited  
Address : Flat C 13/F On Luen Bldg  
9 Kimberley Street  
Tsim Sha Tsui Kln Hong Kong

**STEP 1** – Please fill in the required information below.

## RETURN & REPLACEMENT FORM

Item Code

PayPal Email Address

### BILLING INFORMATION:

Name

Address

City

State/Prov.

ZIP

E-mail

Telephone Daytime

Evening

### SHIPPING ADDRESS: (If different from Billing Information)

Name

Address

City

State/Prov.

ZIP

E-mail

Telephone Daytime

Evening

### STEP 2 - Would you like us to: (Please Check One)

Refund

Replacement

### STEP 3 Please list the item(s) to be returned / replaced.

Qty	Item Code	Buckle Type	Reason*	Remark

\* Please indicate "1" for Damage; "2" for Wrong item shipped.

**Terms & Condition:** Refunds for items returned within thirty days of the purchase date will be credited in the same form as the original payment type. We will process the refund within 2 business days once the returning form and product are received.

Please note that item(s) are only refundable or replaceable if the shipment is damaged during shipping or shipped mistakenly. The original shipping and handling charges are not refundable. Only items returned within thirty days of the purchase date will be accepted for refund or replacement. Any strap damaged by defect in workmanship or during shipping will be replaced free of charge. However, any strap that has been worn, tried on, or misused will not be accepted and will be returned to the customer.